

ECGCLTD				
Sr.No.	Branches / Departments	Name of Officer	Address Officers handling grievances	Email Address
1	Chairman cum Managing Director Grievance Department	Mrs Geetha Muralidhar	Express Towers, 10th Floor, Nariman Point, Mumbai	cmd@ecgc.in
2		Shri Shivaji M Narvekar, General Manager	Nirmal, 5th Floor, Nariman Point, Mumbai	shivaji.narvekar@ecgc.in
3	Western Regional Office	Shri Anand Singh , DGM & Regional Manager	The Metropolitan,7th Floor, Plot No. C-26/27, "E" Block, Bandra-Kurla Complex, Bandra (E), Mumbai 400 051	anand.singh@ecgc.in
4	Ahmedabad Bank Business Branch	Shri Vikas Kumar Patkar	Nagindas Chambers, 1st Floor, Opp NTC Showroom, Usmanpura, Ashram Road, Ahmedabad-380014.	vikaskumar.patkar@ecgc.in
5	Ahmedabad Exporters Branch	Shri Amit Kumar	401-Heritage, b/h Nagindas Chambers , Ashram Road, Usmanpura,Ahmedabad, 380014	a.kumar@ecgc.in
6	Pune Branch	Shri Vishnu Khanolkar	Vastu Chambers, 1st Floor,1202/39, Shirole Road, Shivaji Nagar, P. B. No.880, Pune- 411004.	vishnu.khanolkar@ecgc.in
7	Indore Branch	Shri Nilesh Tiwari	408, 4th Floor, City Center, 570, M.G. Road, Indore 452001.	nilesh.kumar@ecgc.in
8	Rajkot Branch	Shri Peeyush Kumar Pankaj	"Nirmal" 2nd Floor, Ramkrishna Nagar Corner, Swami Vivekanand Marg, Opp Commissioner's Bungalow, Rajkot 360001.	peeyushkumar.pankaj@ecgc.in

9	Vadodara Branch	Shri Prashant Gagan	504, Concord, 6th floor, R.C. Dutta Road, Alkapuri, Vadodara- 390007.	prashant.gagan@ecgc.in
10	Nagpur Branch	Shri Rajesh Desurkar	Plot No. 317 (66), 2nd Floor, Ravindra Nath Tagore Marg, Opp. Gupta House, Beside M.G. House, Civil Line, Nagpur-440001.	rajesh.desurkar@ecgc.in
11	Surat Branch	Shri Saket Kumar	503, 21st Century Biz. Centre, Next to World Trade Centre, Ring Road, Surat-395002.	saket.kumar@ecgc.in
12	Bandra SME Branch, Mumbai	Shri Pawan Kumar Burman	The Metropolitan, 7th Floor, Plot No. C-26/27, "E" Block, Bandra-Kurla Complex, Bandra (E), Mumbai 400051	pawankumar.burman@ecgc.in
13	Bandra Bank Business Branch, Mumbai	Shri Subramanian R	The Metropolitan, 7th Floor, Plot No. C-26/27, "E" Block, Bandra-Kurla Complex, Bandra (E), Mumbai- 400051.	subramanian.r@ecgc.in@ecgc.in
14	Andheri Branch	Shri Sanjay Singh	Andheri Branch 506, 5th floor, Town Centre 1, Mittal Industrial Estate, Marol, Andheri-kurla Road, Andheri (East), Mumbai 400059 Mumbai	sanjaykumar.singh@ecgc.in
15	Churchgate Branch	Shri R. Mahalingam	2, Churchgate Chambers, Office No.3 ground Floor, Vithaldas Thackersey Marg, Plot No. 5, New Marine Lines, Mumbai -400020	mahalingam.k@ecgc.in
16	Thane Branch	Shri Lachhman Kewlani	"Kusumanjali", 1st Floor, Gokhale Road, Thane (West)-400602.	lachhman.kewlani@ecgc.in

17	IFSC Insurance Office	Shri Vikas Kumar Patkar	Office No. 5, Wing-1, Zonal Facility Centre, GIFT SEZ, Block-12, Road 1-D, Zone-1, GIFT City, Gandhinagar- 382355, Gujarat	vikaskumar.patkar@ecgc.in
18	Bank Business Branch , Mumbai	Shri Uttam Mukherjee, DGM	Dalamal House, 3rd Floor, Plot No. 206, J.B. Marg,Nariman Point, Mumbai- 400021.	uttam.mukherjee@ecgc.in
19	Large Exporters Branch, Mumbai	Shri JK Mahapatra, DGM	Dalamal House, 3rd Floor, Plot No. 206, J.B. Marg,Nariman Point, Mumbai- 400021.	jk.mahapatra@ecgc.in
20	Project Export Branch, Mumbai	Shri Rahul	Dalamal House, 2nd Floor, Plot No. 206, J.B. Marg,Nariman Point, Mumbai- 400021.	rahul@ecgc.in
21	<u>EASTERN REGIONAL OFFICE</u>	Shri Subir Das	AC Market Complex, 9th Floor ,1 Shakespeare Sarani, Kolkata -700071.	subir.das@ecgc.in
22	Kolkata Exporters Branch	Shri James Lalremruata	AC Market Complex, 9th Floor ,1 Shakespeare Sarani, Kolkata -700071.	james.lalremruata@ecgc.in
23	Kolkata Bank Business Branch	Shri Bijendra Kumar Tripathi	AC Market Complex, 9th Floor ,1 Shakespeare Sarani, Kolkata -700071.	bijendrakumar.tripathi@ecgc.in
24	Varanasi Branch	Shri Swapnasis Saha	PCF Plaza,Commercial Complex, 3rd Floor, Unit No.1, Mint House, Nadesar, Varanasi- 221002.	swapnasis.saha@ecgc.in

25	Bhubaneswar Branch	Shri Suman Kumar Jena	3rd Floor, 611, Saheed Nagar, Bhubaneshwar-751007	sumankumar.jena@ecgc.in
26	Guwahati Sub- Office	Shri Ramreisem R Shimray	H.P. Bramachari Road, Near Nepali Mandir,P.O. Rehabari, Guwahati-781008.	ramreisem.shimray@ecgc.in
27	Raipur Branch	Shri Kalpataru Behera	3rd Floor, Room No 4 & 5, Udyog Bhawan Parisar, Ring Road No. 1, Teli Bhandha, Raipur- 492006, Chhatisgarh	kalpataru.behera@ecgc.in
28	<u>SOUTHERN REGIONAL OFFICE I</u>	Shri Yashwant Breed, DGM& Regional Manager	Spencer Towers, 7th Floor, 770- A, Anna Salai, Chennai-600002.	yashwant.breed@ecgc.in
29	Chennai Exporters Branch	Shri K Srinivasan	Spencer Towers, 7th Floor, 770- A, Anna Salai, Chennai-600002.	srinivasan.k@ecgc.in
30	Chennai Bank Business Branch	Shri Sandeep Saini	3rd Floor, Overseas Towers, 756-L, Anna Salai, Chennai-600002.	sandeep.saini@ecgc.in
31	Chennai , Periamet Branch	Mr Alok Kumar	Leather Centre', IIIrd Floor, 43/53,Raja Muthiah Road, Periamet, Chennai -600003.	alok.kumar@ecgc.in
32	Coimbatore Branch	Shri S Rajesh	Cheran Plaza,2nd Floor, 1090 Trichy Road, Coimbatore-641018.	rajesh.s@ecgc.in

33	Madurai Branch	Shri B Selvaraj	First Floor, No.12, Kamaraj Nagar, Second Street, Chinna Chokkikulam, OCPM School Road, Madurai- 625002.	selvaraj.b@ecgc.in
34	Salem Branch	Shri Anil Chavan	Shanthi Plaza, 3rd Floor, 1/5 Brindavan Road, Fairlands,Opp.Ponnusamy Gounder Thirumana Mandapam, Salem 636004	anil.chavan@ecgc.in
35	Tirupur Bank Business Branch	Shri Arthanarieswaramoorthy	137/2, C. G. Complex, 2nd Floor, Kumaran Road, Tirupur- 641602.	ga.moorthy@ecgc.in
36	Tirupur Exporter Branch	Shri Paul Mukti Prakash Lara	137/2, C. G. Complex, 1st Floor, Kumaran Road, Tirupur- 641602.	paul.lakra@ecgc.in
37	Tuticorin Branch	Shri S.Ekambaram	209/A-1, First Floor , V E Road, near Sugam Hotel, Tuticorin- 628003.	ekambaram.s@ecgc.in
38	Chennai South Branch	Shri S. Jam Suan Pau	15, First Floor, Sarayu Park, 2nd Main Road, New Colony, Chrompet, Chennai 600044	s.jamsuanpau@ecgc.in
39	Karur Branch	Shri Rameswhar Pakhare	3rd Floor, KVR Complex, Opp. NIA, 80 Feet Road, Karur- 639001.	rameswhar.phakhare@ecgc.in
40	<u>SOUTHERN REGIONAL OFFICE II</u>	Shri kumar Anshuman, DGM & Regional Manager	Raheja Towers, 11th Floor, West Wing, 26 M G Road, Bangalore -560001.	anshuman.kumar@ecgc.in

41	Bangalore Exporters Branch	Shri Uday Pandit	Vayudooth Chambers, 4th Floor, 15-16, Trinity Circle, M.G. Road, Bengaluru- 560001.	uday.pandit@ecgc.in
42	Bangalore Bank Business Branch	Mrs Neeta Deosthali	Raheja Towers, 11th Floor, West Wing, 26 M G Road, Bengaluru- 560001.	neeta.deosthali@ecgc.in
43	Kochi Branch	Shri PSK Kumar	HDFC House, 2nd Floor, Ravi Puram Junction, M G Road, Ernakulam, Kochi- 682015.	kumar.psk@ecgc.in
44	Hyderabad Exporter Business Branch	Shri P S Sarma	HACA Bhawan, 2nd Floor, Opp. Public Gardens, Hyderabad- 500004.	p.sarma@ecgc.in
45	Hyderabad Bank Business Branch	Shri Ashis Das	L B Bhavan, 6th Floor, 6-3-550, Erramanzil, Opp. Medinova, Somajiguda, Hyderabad 500 082	asiskumar.das@ecgc.in
46	Visakapatnam Branch	Shri J Sudhakar	Shankar Plaza, 1st Floor, Opp. Shankaramattam, Shankaramattam Road, Dwaraka Nagar, Visakapatnam 530 016	sudhakar.j@ecgc.in

47	Guntur Branch	Shri Prasanta Kumar Padhi	Krishna Plaza, 2nd Floor, Door No. 26-21-22, Nagaram Palem, G T Road, Guntur- 522004.	prasanta.padhi@ecgc.in
48	Kollam Branch	Shri N. Kameswara Rao	Roshees Saquare, Residency Road,Kadappakada Kollam 691 008	kameswara.rao@ecgc.in
49	Mangalore Branch	Shri K V G Rao	Essel Towers, 1st floor, Door No. 14-1-58/31 & 14- 1-58/32, Bunts Hotel Circle, Mangalore -575003.	kvg.rao@ecgc.in
50	<u>NORTHERN REGIONAL OFFICE</u>	Shri sristiraj Ambastha, DGM & Regional Manager	World Trade Tower, 4th Floor, Barakhamba Lane, Connaught Place, New Delhi -110001.	sristiraj.ambastha@ecgc.in
51	New Delhi (SME) Branch	Shri Suneel Kumar	NBCC Place, South Tower, 4th Floor, Pragati Vihar, Bhisma Pitamah Marg,New Delhi	suneel.kumar@ecgc.in
52	Large Exporters Branch, New Delhi	Shri Kumar Smit Saurav	NBCC Place, South Tower, 4th Floor, Pragati Vihar, Bhisma Pitamah Marg,New Delhi	kumarsmit.saurav@ecgc.in

53	Bank Business Branch, New Delhi	Shri Gaurav Anshuman	Third floor, Hansalaya Building, 15 Barakhamba Road, New Delhi- 110001.	amit.kumar@ecgc.in
54	New Delhi (West) Branch	Ms. Niranjana Nagpal	Unit No. 305- 306, 3rd Floor, KLJ Tower(North), Netaji Subhas Place, Pitampura, New Delhi- 110034.	niranjana.nagpal@ecgc.in
55	Gurgaon Branch	Shri Roul Anadi Charan	3rd Floor, 'Udyog Minar', Vanijya Nikunj, Phase 5, Udyog Vihar, Gurgaon -122016.	roul.charan@@ecgc.in
57	Ludhiana Branch	Mrs Sunita Kalra	Suryakiran Complex, 2nd Floor, 92, The Mall, P.O. Box No. 281, Ludhiana- 141001.	sunita.kalra@ecgc.in
58	Kanpur Branch	Shri Vijay Kumar Singh	14/147, Sky Lark, 3rd Floor, Chunniganj , P.O. Box No. 116, Kanpur- 208001.	vijay.singh@ecgc.in
59	Moradabad Branch	Shri Mukesh Kumar	Shankar Dutt Sharma Marg, Civil Lines, Moradabad- 244001.	mukesh.kumar@ecgc.in
60	Jalandhar Branch	Shri Rakesh Kumar	Midland Financial Centre, Ground Floor,Adjoining ICICI Bank, 21-22 GT Road, Jalandhar City, Jalandhar -144001.	rakesh.kumar@ecgc.in
61	Jaipur Branch	Shri Girish Kumar	Anand Bhawan, II Floor, Sansar Chandra Road, Jaipur- 302001.	girish.kumar@ecgc.in

62	Faridabad Branch	Smt. Beena E. Abraham	SCO-149,2nd floor, Sector-21-C, Faridabad Pin No 121001- Haryana	beena.abraham@ecgc.in
63	Agra Branch	Shri Mauji Ram	Deepak Wasan Plaza, 2nd Floor, 17/2/4, Sanjay Place, Agra- 282002.	mauji.ram@ecgc.in
64	Panipat Branch	Shri Partha P Banerjee	Malik Plaza, 1st Floor, G.T. Road, Panipat -132103.	partha.banerjee@ecgc.in
65	Noida Branch	Shri Ashrut	Room No. 312, Krishna Apra Plaza, Sector - 18, Noida, U.P-201301.	ashrut@ecgc.in
66	Chandigarh Branch	Shri Surendra Soni	PHD Chamber House, 1st Floor, Sector 31- A, Chandigarh -160031.	surendra.soni@ecgc.in
67	Jodhpur Branch	Shri Vijay Kumar Dewangan	Plot # 178, "Narayanam", Second Floor, Upper Chopasani Road (Near Bombay Motor Circle)	vijaykumar.dewangan@ecgc.in
68	Srinagar Branch	Shri Vijay Paul	JKSFC Building, 2nd Floor, Durga- Nag, Dalgate, Srinagar, Jammu & Kashmir.	vijay.paul@ecgc.in